



IT Director, Guidewire Solutions Job Description

Job Duties:

- Lead, manage and support team to define, develop and implement Guidewire solutions (PolicyCenter, ClaimCenter, BillingCenter, ContactManager and GW Integrations) in support of business initiatives and to improve business efficiency in the property or casualty insurance industry;
- Collaborate with business units to identify opportunities and solve complex problems by further leveraging and enhancing a Guidewire platform;
- Architect, design and code complex solutions using GOSU, Guidewire Event and Rules Framework, and Agile/Scrum project management methodology, among others;
- Engage in object oriented programming;
- Manage, lead and execute as needed through all aspects of SDLC;
- Manage, support and mentor Product Owners, BA, QA and development teams; ensure best practices; help people realize their potential and support their professional growth;
- Stay abreast of current technology and trends, particularly in the Guidewire ecosystem;
- Research and provide recommendations to assist in future planning;
- Coordinate with other teams to assess needs and recommend modifications and/or additions of new technology solutions and best practices to improve process, increase stability, and reduce cost/time to market;
- Serve as a representative through the Guidewire community and support forums and groups;
- Coordinate the receipt and integration of Guidewire provided “accelerators”; and
- Serve as the Guidewire subject matter expert.

Requirements:

Bachelor's degree in software engineering, information technology, computer science engineering, or related field, or foreign equivalent education, and four years of experience in the job offered or in:

- Guidewire PolicyCenter, ClaimCenter and BillingCenter applications;
- GOSU, Guidewire Event and Rules Framework;
- Object oriented programming;
- IT experience in delivery and services management and consulting in the property/casualty insurance field;
- Agile/Scrum project management methodology; and
- Management capacity leading teams, onshore and offshore.

Travel: Travel is not required.

Hours: 36/week, 8:15 am – 4:15 pm

Location: 101 High St, Norwich, CT 06360, hybrid schedule with remote work allowed within 60 miles of the main office.

Apply by resumes marked to:
Dana Dowdell
New London County Mutual Insurance Company
101 High St.
Norwich, CT 06360
Dana.Dowdell@nlcinsurance.com